

Fix for Date of Birth Calendar

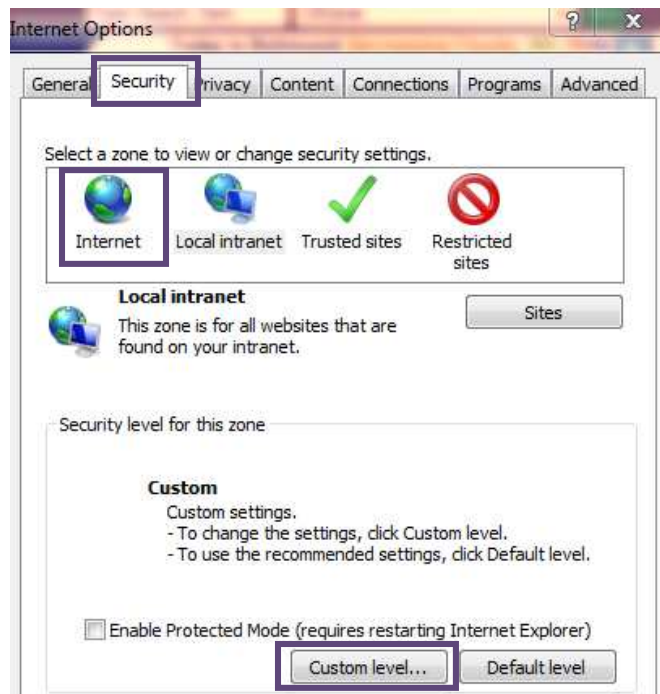
If you find that the date of birth pop-up calendar doesn't "pop up" after it has been clicked, it is because the Active Scripting setting is not enabled in Internet Explorer (IE).

There are three options to resolve this issue:

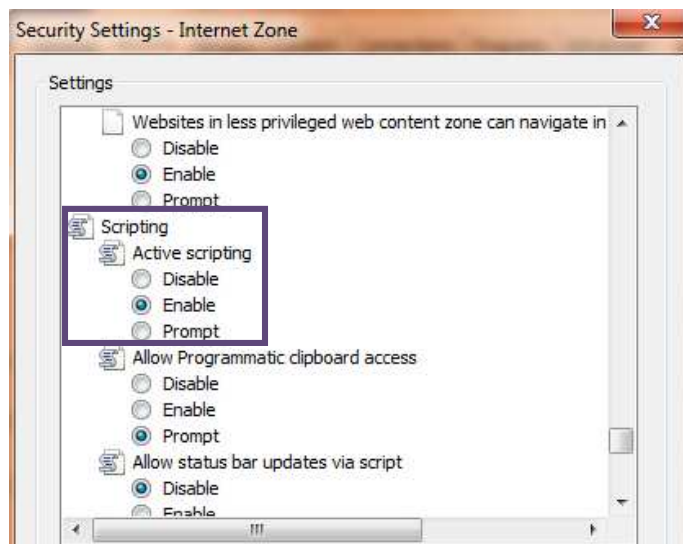
1. Use either Mozilla Firefox or Google Chrome as your browser, instead of Internet Explorer,
2. Follow these [instructions](#) to add the knowledge center URL to your list of trusted sites.
3. If adding to trusted sites doesn't work for you, enable "Active Scripting" in the Internet Zone. Here's how to enable Active Scripting:

In Internet Explorer, navigate to "Tools / Internet Options".

- a) Click on the "Security Tab".
- b) Click on "Internet Zone"
- c) Click "Custom Level"



- d) Scroll down to "Scripting"
- e) Under "Active Scripting" check "Enable"
- f) Click Ok, and click Ok again.



The date of birth calendar should now pop-up when you click it.